

Orchestra Repair Technician/Luthier

Location: Brighton Music Center – 2110 Babcock Blvd, Pittsburgh, PA 15209

Job Type: Full-time/Part-time

Salary: Based on experience

About Brighton Music Center

Since 1958, Brighton Music Center (BMC) has been a trusted hub for musicians, offering instrument sales, rentals, repairs, and education. With locations in New Brighton and Pittsburgh, we are recognized as a NAMM Top 100 Dealer, also receiving the 2025 Dealer of the Year and Best Customer Service. Our expert repair shop is essential to our commitment to quality, providing top-tier service to students, educators, and professionals. We take pride in supporting music at every level, ensuring every instrument plays at its best while making music accessible to everyone.

Job Summary

We are seeking an experienced **Orchestra Repair Technician/Luthier** to join our team. The ideal candidate will have expertise in the maintenance, repair, and restoration of orchestral string instruments, including violins, violas, cellos, and double basses. This role is vital in ensuring high-quality service for our customers and school rental programs.

Responsibilities

- Inspect, diagnose, and repair orchestral string instruments (violin, viola, cello, bass) for individual customers, school programs, and BMC's rental instruments.
- Perform bridge, soundpost, nut, and fingerboard adjustments and replacements.
- Repair cracks, open seams, and other structural issues.
- Repair and maintain bows.
- Conduct set-ups, restringing, and tonal adjustments.
- Maintain detailed repair records and provide cost estimates.
- Work closely with BMC colleagues, educators, students, and professional musicians to ensure customer satisfaction.
- Assist with inventory management of repair parts and supplies.
- Maintain a clean, organized, and safe workspace.

What We're Looking for

- Experience as an orchestral instrument repair technician or luthier (formal training or apprenticeship preferred).
- Ability to play-test all repaired instruments.
- Knowledge of traditional luthiery techniques and materials.
- Strong problem-solving skills and attention to detail.
- Ability to work independently and manage repair deadlines.
- Physical Requirements:
 - Frequent standing, walking, reaching, and handling tools.
 - Occasionally lifting/moving up to 70 lbs.

- Vision requirements include close, distance, and adjusted focus.

What Makes You a Great Fit:

Brighton Music Center is more than just a repair shop—it's a place where craftsmanship, creativity, and collaboration come together to support musicians at every level. If the following sounds like the environment where you'd thrive, we'd love to meet you.

- **Curiosity drives you.** Learning never stops, whether it's refining techniques, mastering new tools, or finding innovative ways to support musicians.
- **You're always looking to improve.** Every repair is an opportunity to grow, whether that means fine-tuning your skills or streamlining the shop's workflow.
- **You listen to understand.** Whether it's a musician describing an issue, a colleague sharing an idea, or a customer explaining their needs, you take the time to truly hear what's being said before jumping in with a solution.
- **You bring passion and energy to your work.** Every day is an opportunity to make a difference—because musicians rely on quality craftsmanship.
- **You believe work should be fun.** Music is about joy and creativity, and that spirit carries into the workshop every day.
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Benefits (*if applicable*)

- Competitive salary based on experience
- 401(k) retirement plan with employer contributions (if applicable)
- Health benefits (medical, vision)
- Paid time off and holidays
- Employee discounts on instruments and accessories
- Opportunities for professional development and continuing education
- Supportive and collaborative work environment

How to Apply

Interested candidates should submit a **resume**, a **brief cover letter**, and **examples of past repair work (if available)** to jobs@brightonmusic.com